

Electronic Mortgage Closing In North Carolina – Why We Must Lead



Honorable Elaine F. Marshall North Carolina Secretary of State

Ozie H. Stallworth, Electronic Notarization and Notary Enforcement Director February, 2017



WHAT IS AN ELECTRONIC MORTGAGE CLOSING?



eMortgage Definition

An eMortgage is a mortgage loan where the critical loan documentation, specifically the promissory note (eNote), is created electronically, executed electronically, transferred electronically and ultimately stored electronically.

An "eClosing" produces an "eMortgage" only if the promissory note is signed electronically.

- Fannie Mae eClosings and eMortgages (eNotes) FAQ, 11/2015

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eClosing Definition

An eClosing is the act of closing a mortgage loan electronically. This occurs through a secure electronic environment where some or all of the closing documents are executed and accessed online.

This is often a hybrid process in which certain key documents (e.g., Note, Security Instrument) are printed to paper and traditionally wet-signed while other documents throughout the process are signed electronically.

- Fannie Mae eClosings and eMortgages (eNotes) FAQ, 11/2015



Components of eClosing

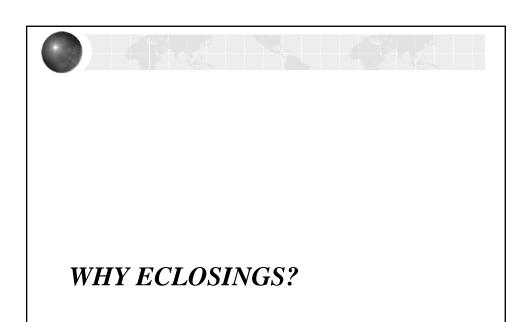
- eNote
 - Mismo 3.3 smart doc
- eClosing Solution
 - System that allows closing docs to be signed, notarized and delivered electronically
- eVault
 - Secured mechanism to store the eNote

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Types of eClosings

- Hybrid
 - Combination of eSignatures and wet signatures (Note and notarized docs)
- Electronic
 - All docs including the Note and recordable docs are electronic (true paperless process)



The Benefits

Customer Satisfaction – Competitive Edge

• Consumers demand faster, better, and more reliable service/processes
• Customer retention efforts are key
• Creates educated and empowered consumers
• Closings go from 1 hour to 15 minutes

Reduce Operational Costs by:
• Validating Data Earlier in the Process

Improved Data Integrity/Transparency (Day One Certainty)

Post-Closing Activities Significantly Reduced/Eliminated

Faster Delivery into the Secondary Market

Eliminates Inefficient Workflows – Less Errors in "e"

Reduction in Loan Origination Cycle Times – Time is Money

eMortgage Update

The Right Time - The Market Landscape

2016 FHFA Scorecard

- Assess and, as appropriate, implement strategies to improve the lending industry's ability to originate and deliver eMortgages to the Enterprises
- Survey, industry feedback/outreach, and strategies focused in 2016

CFPB Pilot Proved

- Better consumer understanding
- More efficient process
- Greater feeling of consumer empowerment

Compliance

- eClosing technology providers support and ensure compliance
- TRID is driving data standards delivering docs early in the process

Servicing

- Customers are asking for it more servicers entering the space
- GSEs updated sub-servicing strategy opened the market

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eMortgage Update

The Right Time - The Market Landscape

GSE Support

- Have been purchasing eNotes for 12 years
- Teams in place to support integration/implementation
- Clear and concise guidelines
- Educational efforts

<u>Mini-</u> Aggregators

- Multi-tenant eVault game changer
- Two more organizations building this model competitive 'e' edge solution
- Some offering pricing incentives to persuade correspondents to do "e"

Technology Solutions

- Becoming more and more sophisticated
- Technology organizations teaming up to gain market share
- More testing to become operationally enabled than ever before

<u>Baby</u> Boomers

- By 2016, 80% of the workforce will be made up of millennials
- They will buy 2- 4 houses in their lifetime customer retention is key



WHY NORTH CAROLINA MUST LEAD



- Ensure Safety for Consumers
 - Keep N.C. Mortgage Infrastructure Intact
 - Role of attorneys
 - eNotarization
 - in-person vs remote (via webcam)
 - Protect N.C. Business Interests/Economy
- North Carolina is Prepared to Lead!



N.C. IS POSITIONED TO LEAD

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Legal Framework

North Carolina currently supports the following components of eCommerce:

eSignatures eNotarization eRecording



Electronic Signatures

An electronic sound, symbol, or process, attached to or logically associated with a record and executed or adopted by a person with the intent to sign the record. NCGS 66-312(9)





- 4 1998 NC eCommerce Act
 - Authorized public agencies to accept eSignatures
 - Afforded eSignatures the legal equivalence of manual signatures
- 2000 NC Uniform Electronic Transactions Act (NCUETA)
 - Provided legal recognition of eRecords, eSignatures and eContracts
 - Acknowledged recording of eDocuments



Common Electronic Signatures

Digitized Signature



- Tiff Image
- Click Through



Digital Certificate



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Common Electronic Signatures (continued)

- Electronic "Check Box"
- Parameterization for institution Will of 5 Minty

 License Agentum

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- "I agree to accept" buttons
- Holographic Signature / Signature Pad





North Carolina's eSignature Vendor



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Electronic Notarization

The eNotarization process is identical to a traditional paper notarization



2005 Electronic Notarization Act

- Authorized electronic notarizations
- Authorized Secretary of State to create Administrative Rules
- Required eNotaries to register with the State
- Required a course of Instruction

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2007 Electronic Notarization Administrative Rules

- Physical Appearance requirement
- Security of the eSignature and eSeal
- Specifications for eNotary solutions and providers of solutions
- Separate attestation requirement



eNotarization – Registration Process

- Requirements:
 - Hold a valid NC notary commission
 - Complete a 3 hour eNotary course and exam
 - Submit online application to SOS w \$50 registration fee
 - Take the Oath of Office at the Register of Deeds

The eNotary registration coincides with the regular notary commission term.



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eNotarization - Signing Process

- Personal appearance
- Identification of principal signer
- Voluntary signing of document
- Complete notary certificate
- Affix eNotary signature & eNotary seal

An electronically notarized document will have the image of the eNotary seal and the eNotary's handwritten signature.

North C. Notary

NORTH C NOTARY

ELECTRONIC NOTARY PUBLIC - NC

WAKE COUNTY
EXPIRES 1/1/2011



What's The Difference?

- The Tools!!!
- All the Same Time Honored Notary Principles Apply!
- The document can be transmitted, printed, emailed, or stored on a storage device.

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eNotary Program

- 1000+ active eNotary
- 85 eNotary Instructors
- All Community Colleges authorized to provide the eNotary course



eNotarization - Solution Providers

- Must apply to be authorized
- Must verify status of eNotary before providing solution
- Submits exemplar of the eNotary signature and seal
- Required to take N.C. eNotary course



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Electronic Notary Solution Providers

- The Department will:
 - Ensure that all eNotarization solutions meet the legal, technical and performance standards of the state
 - Publish a list of authorized solutions on our website
 - Not endorse any e-notary solution or provider of e-notary solutions



Current Authorized Solution Providers

- World Wide Notary
- Simplifile
- Electronic Document Logistics
- Settleware
- DocVerify
- DocuSign
- Corporation Service Company

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Electronic Notary Signature & Seal

- Security
 - Must be tamper evident
 - Kept under the sole control of the Notary
 - Controlled and used only by the Notary
 - Passwords, PINS and other authentications must be used



Electronic Recording

It's still recording, only the medium and delivery mechanism has changed.













- 2005 NC Uniform Real Property Electronic Recording Act (URPERA)
 - Recognized eDocuments as equivalent to an original
 - eSignatures satisfies any signature requirement for recordable documents
 - Recognized authenticity of an electronically notarized document
 - Authorized the Secretary of State to develop Rules through an appointed Council (Electronic Recording Council)



2007 Electronic Recording Standards

- Data and Document Formatting
- Payment of Recording Fees
- Security
- Trusted Submitter Registration
- Submission for Recording
- Document Return
- E-Document Processing Methods and Systems
- Security Backup and Disaster Recovery
- Notary Acknowledgement/Signature
- Long Term Retention and Preservation of Digital Records.
- eRecording Maps/Plats

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Verifying an Electronic Record

- G.S. 47-14 requires a Register of Deeds to verify the officer's signature, commission expiration date, and the official seal prior to recording a record
- NC eNotary rules ensures the same process for eDocuments
- THE ONLY CHANGES ARE THE TOOLS!



Verification per G.S. 47-14:

- Notary Signature
- Official Seal
- •Commission Expiration Date

North Carolina Department of the Secretary of State Charitable Solicitation Licensing		Signature Amendment Form for charitable or sponsor organizations
Applicant Organization's Name: North Carolina	a Notary Associati	on
Confirmation that signer of previously filed licens	e application perf	orms duties of treasurer or chief fiscal
As the signer of the previously submitted lice not possess the title of "treasurer" or "chief fi duties of the treasurer or chief fiscal officer o capacity in preparing, signing, and filing the	scal officer" of the f the applicant orga previously submitte	applicant organization, I perform the nization, and that I acted in such d license application and attachments.
Signature:		Jugitanith
Signer's Name (Print):		
Signer's Title (Print):		
Date:	July 17, 2007	
signature:	otary public to place	you under oath and then notarize you
signature: State of North Carolina	otary public to place	you under oath and then notarize you.
Notarization: The following is for an electronic no signature: State of North Carolina County of Wake Sworn to and subscribed before me this the		
State of North Carolina County of Wake		July
State of North Carolina County of Wake Sworn to and subscribed before me this the _	17th day of _	
State of North Carolina County of White Sworn to and subscribed before me this the _ in the year of	17th day of _	Dealt Statuneh
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HOW TO START ERECORDING



Select an eRecording Vendor

- Corporation Service Company (Ingeo)
- Simplifile
- Indecomm Global Services
- eRecording Partners Network (EPN)
- Intek
- eRecording is NOT done via email!

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Execute a Submitter Agreement

- General recording parameters for each county
 - Fees
 - Hours of operation
 - Return To options
 - Payment options
 - Administrative contact





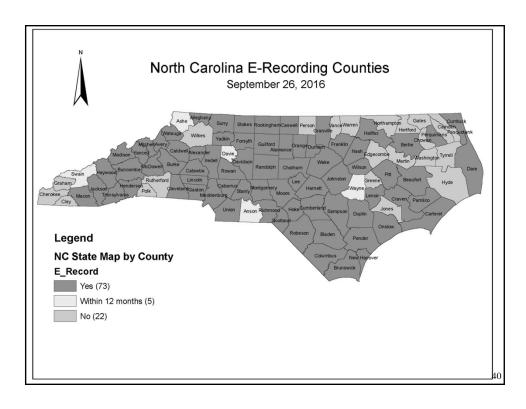




Must Submit Original Documents

- **NC G.S. 47-14**
 - Authentication is the responsibility of the submitter
 - Submitter must include related language on first page of document before recording

"Submitted electronically by (submitter's name) in compliance with North Carolina statutes governing recordable documents and the terms of the submitter agreement with the (county name) County Register of Deeds."





73 North Carolina Counties eRecording as of 12/12/16

Alamance	Chatham	Halifax	Mitchell	Rowan
Alexander	Cleveland	Harnett	Montgomery	Sampson
Alleghany	Columbus	Haywood	Moore	Scotland
Avery	Craven	Henderson	Nash	Stanly
Beaufort	Cumberland	Hoke	New Hanover	Surry
Bertie	Currituck	Iredell	Onslow	Transylvania
Bladen	Dare	Jackson	Orange	Union
Brunswick	Davidson	Johnston	Pamlico	Wake
Buncombe	Duplin	Lee	Pender	Watauga
Burke	Durham	Lenoir	Perquimans	Wilson
Cabarrus	Forsyth	Lincoln	Pitt	Yadkin
Caldwell	Franklin	Macon	Randolph	Yancey
Caswell	Gaston	Madison	Richmond	
Carteret	Granville	McDowell	Robeson	
Catawba	Guilford	Mecklenburg	Rockingham	
				/

eRecording Percentages By County

County	Percentage	County	Percentage	County	Percentage
Alamance	70%	Forsyth	50%	Pamlico	15%
Alexander	No Data	Franklin	45%	Pender	No Data
Alleghany	1%	Gaston	50%	Pitt	35%
Avery	25%	Granville	40%	Randolph	26%
Beaufort	5-7%	Guilford	45%	Richmond	No Data
Bertie	40%	Halifax	11%	Robeson	45%
Bladen	10%	Harnett	40%	Rockingham	50%
Brunswick	5%	Haywood	20-25%	Rowan	25%
Buncombe	21%	Henderson	14%	Sampson	25%
Burke	20%	Hoke	20%	Scotland	5%
Cabarrus	30%	Iredell	No Data	Stanly	2%
Caldwell	35%	Jackson	No Data	Surry	50%
Carteret	40%	Johnston	38%	Transylvania	18%
Caswell	5%	Lee	No Data	Union	40%
Catawba	18%	Lenoir	25%	Wake	50-70%
Chatham	30%	Lincoln	40%	Watauga	15%
Columbus	15%	Madison	5%	Wilson	40%
Cleveland	20 to 25%	McDowell	25%	Yadkin	20%
Craven	30%	Mecklenburg	56%	Yancey	30%
Cumberland	37%	Mitchell	36%		
Currituck	15%	Moore	40%		
Dare	10%	Nash	35%		
Davidson	50%	New Hanover	31%		
Duplin	20%	Onslow	25%		
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3 Types of eRecording Submissions

Understand document submission levels or models





■ Level 2 – Scanned image + index data





Level 3 – Electronic image + electronic data









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eRecording - Benefits

- Easier document creation
- Eliminate redundant data entry
- Reduce errors
- Improve turnaround time
- Quicker submission of documents to Recorder
- Reduce document rejections







eRecording - Benefits (continued)

Prompt confirmation and receipt of document recordation



- Seamless integration with current document management systems
- Improve overall level of service



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E-recording: Title Issues Being Discussed

Commercial & Residential transactions

- Minimizes the "gap" on commercial transactions
- Not all counties accept all / any e-recording
- Pre-recording requirements (PIN's, tax certs, forms)
 - Go to "Real Estate Recording Guide" on *ntiweb.com* for specific county information & recording requirements
- Special recording requirements of various counties
 rejections
- Order of (delays in) recording immediate? After those physically present? Tax office pickup?
- On-line update issues:
 - Proposed Notice of Settlement Act under discussion]
 - On-line indexes how current?
 - On-site title examiner updating?
 - M AOC index delays
 - "Temporary" boxes at Clerk and Register offices



SECRETARY OF STATE ECLOSING PILOT PROGRAM

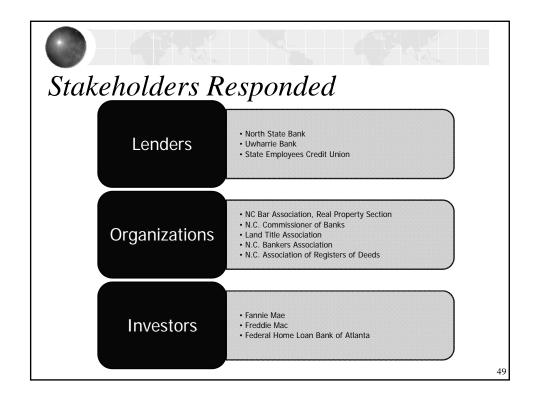
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Mission Statement

To encourage every entity conducting business in North Carolina to take full advantage of the many benefits provided by transacting business electronically.

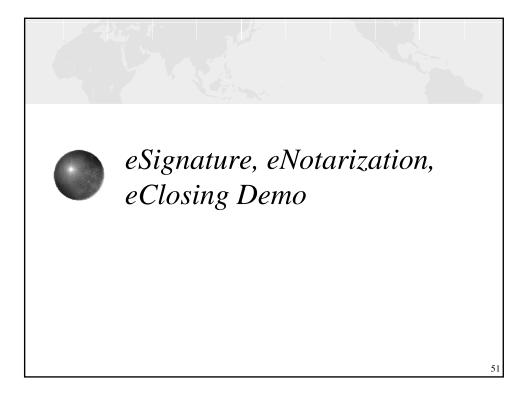


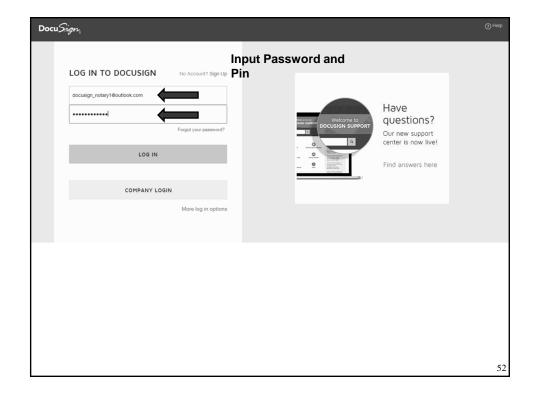


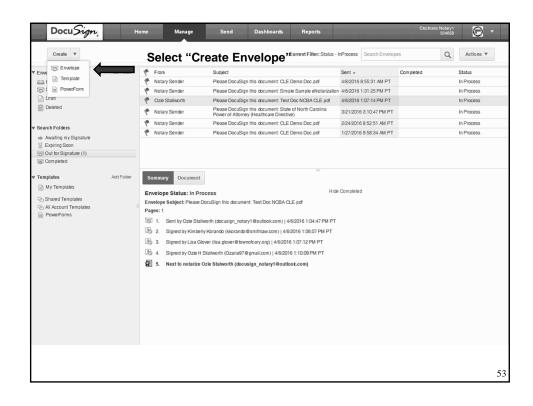


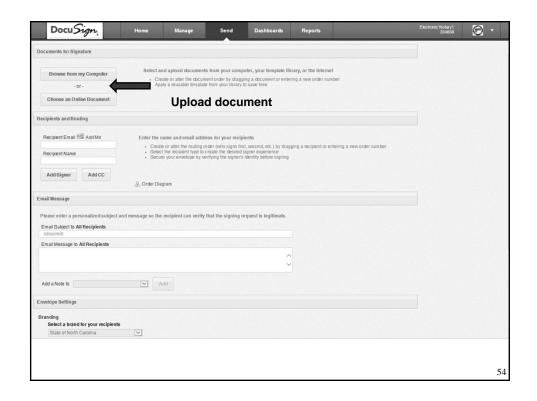
eClosing Pilot Facts

- First State Sponsored eClosing Pilot
- Full End-to-End eClosing (Paperless)
- eNotarization (In-Person)
- Will Produce:
 - Best Practices Document
 - Report on Benefits of eClosing
 - Spin-Offs in Other States

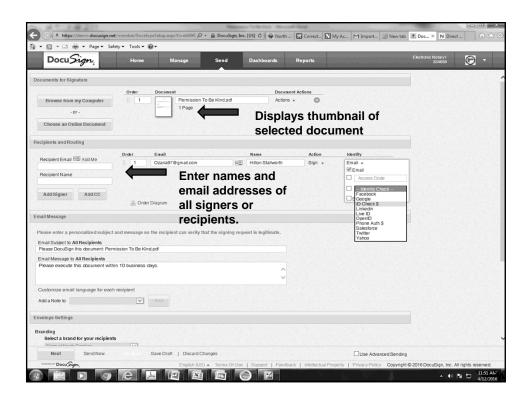


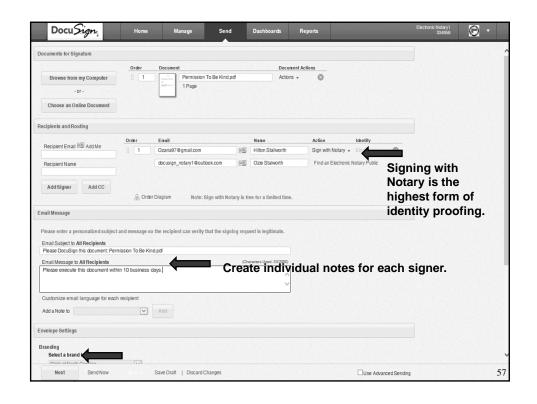


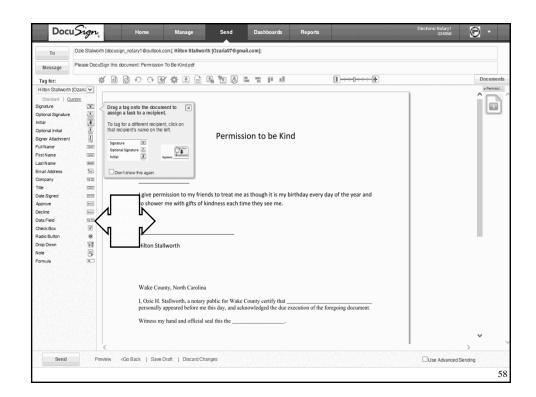


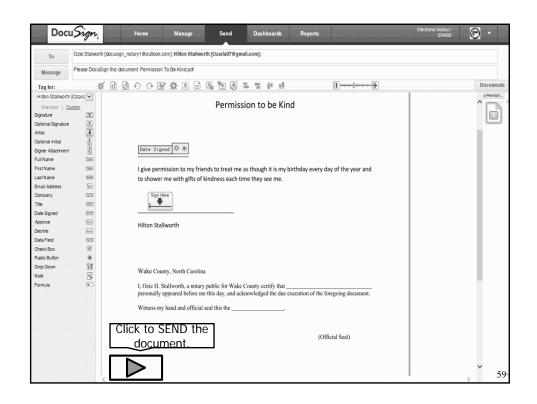


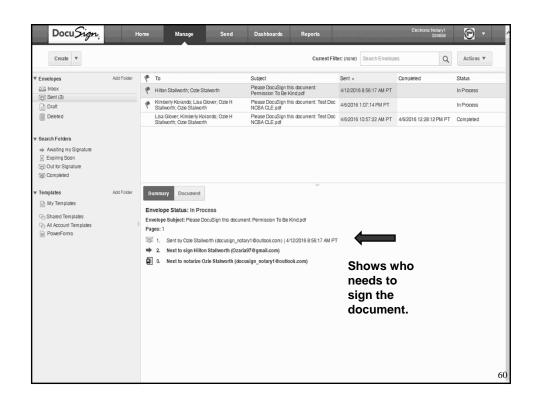




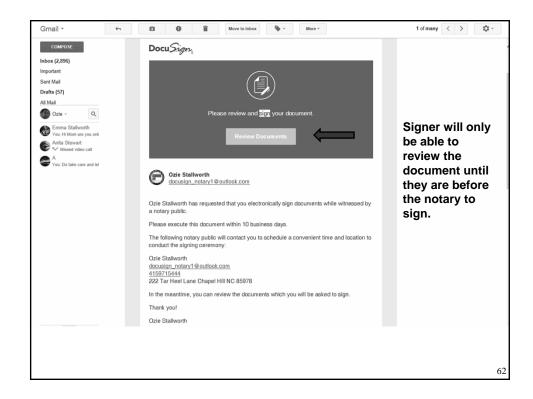


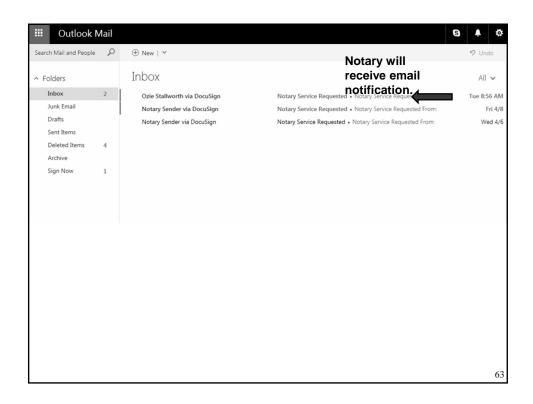


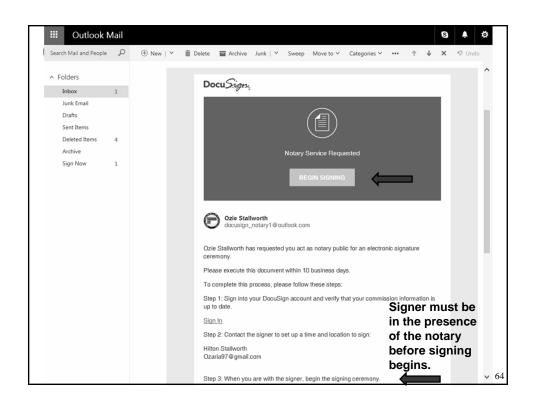














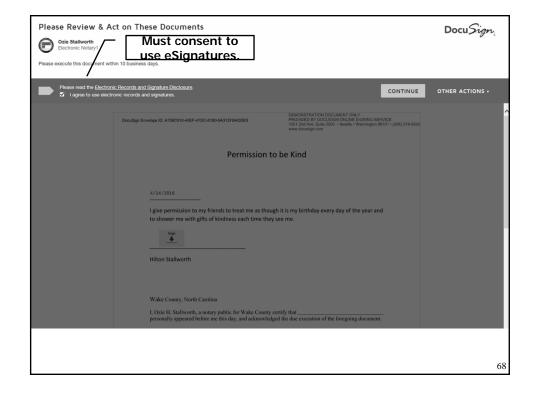


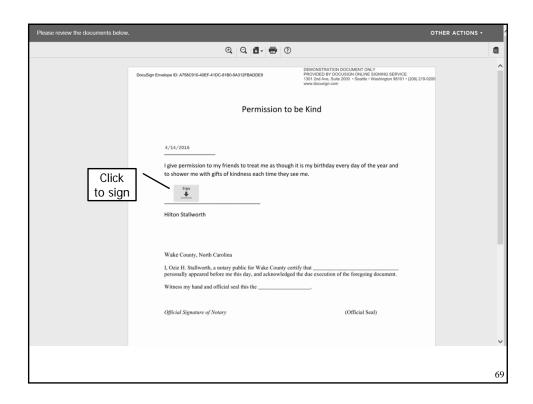
Definitions

Satisfactory Evidence of Identity [10B-3(22)]

- "Satisfactory evidence of Identity" Identification of an individual based on either of the following:
 - At least one current document issued by a federal, state, or federal or state-recognized tribal government agency bearing the photographic image of the individual's face and either the signature or a physical description of the individual.
 - The oath or affirmation of one credible witness who personally knows the individual seeking to be identified.

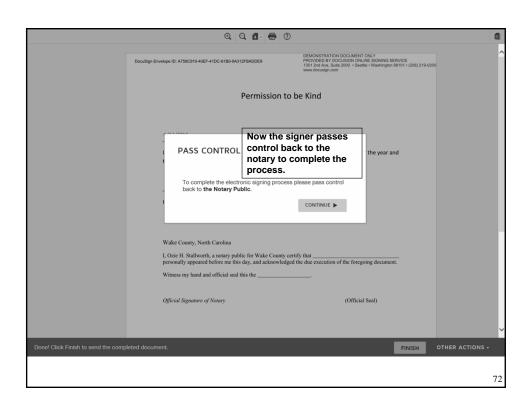






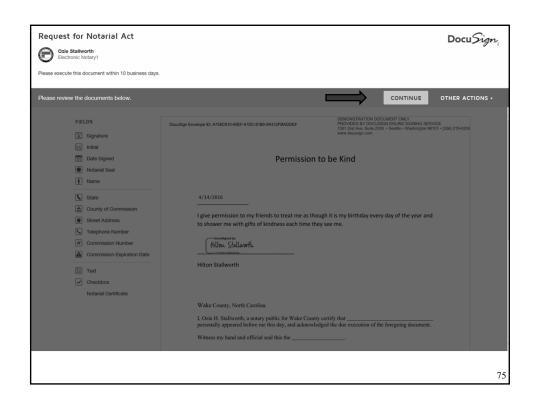


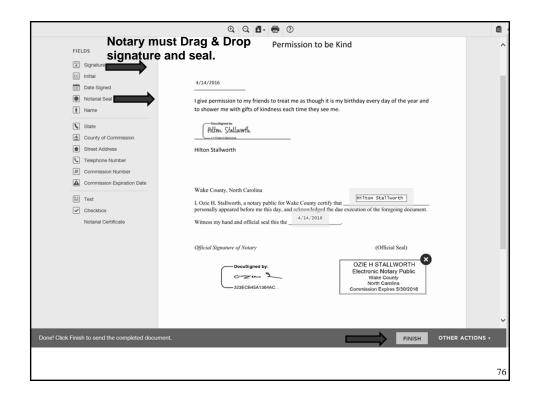
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	Dow/Sign Envelope ID: A759C910-40EF-41DC-e186-9A312FBADDE9 Dow/Sign Envelope ID: A759C910-40EF-41DC-e186-9A312FBADDE9 DDW/DID BY DOCUSION ONLINE SIGNING SERVICE 1301 Ind Ave. Subset 2000 - Seattle - Washington 98101 + (206) 219-0200 www.docusign.com	î
	Permission to be Kind	
	I give permission to my friends to treat me as though it is my birthday every day of the year and to shower me with gifts of kindness each time they see me. Riffer Stallworth	
	Wake County, North Carolina I. Ozie H. Stallworth, a notary public for Wake County certify that	
	Official Signature of Notary (Official Seal)	
		V
Done! Click Finish to send the com	pleted document. Finish OTHER A	CTIONS •
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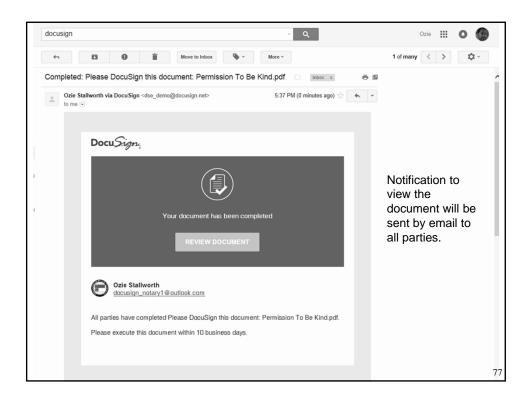


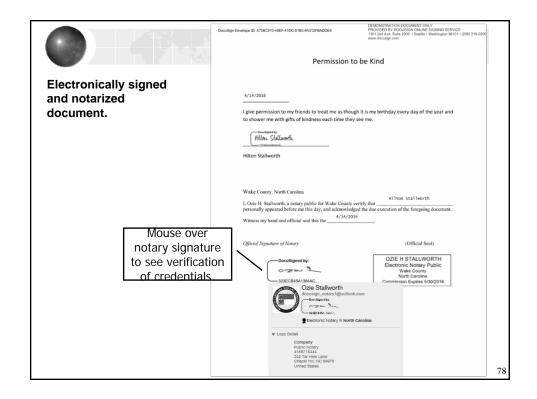


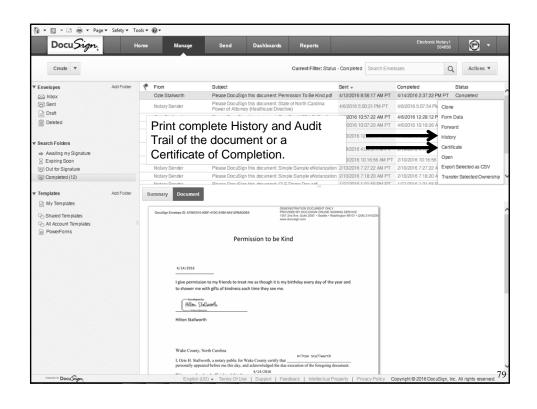


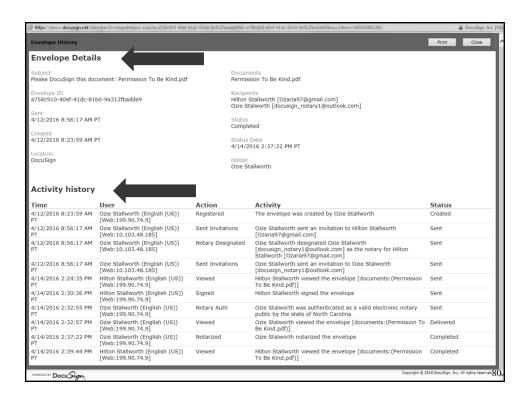


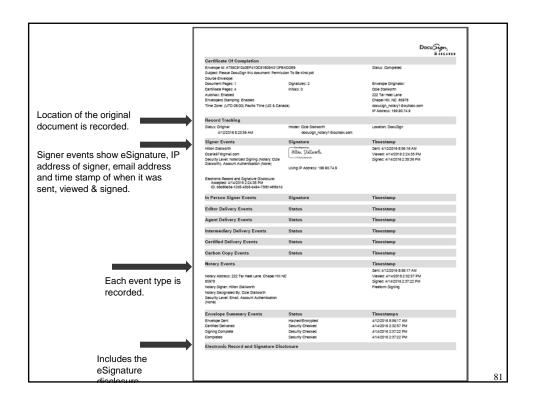










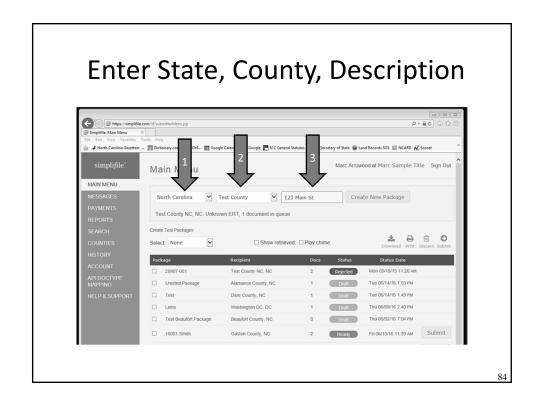


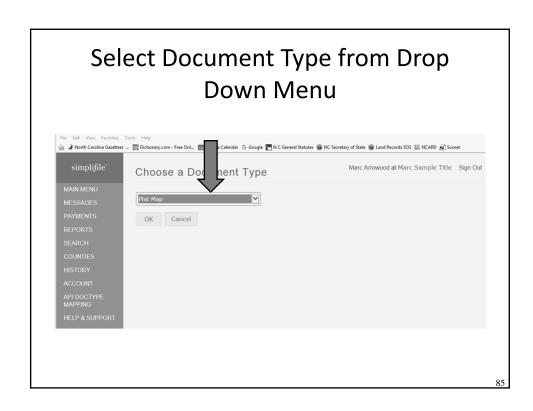
Now we are ready to Send the closing documents to the Register of Deeds though an E-Recording vendor

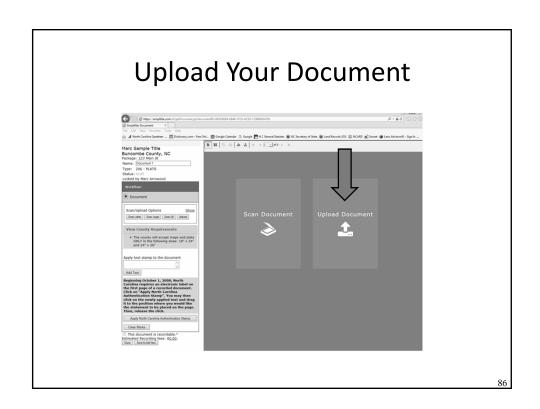
 For this demo we have partnered with Simplifile. There are other E-Recording Vendors available. You will need to discuss the options available with the recording Register of Deeds.



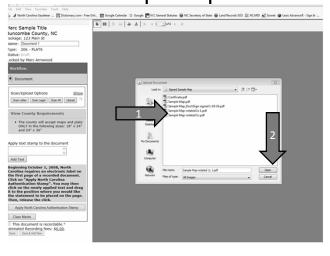








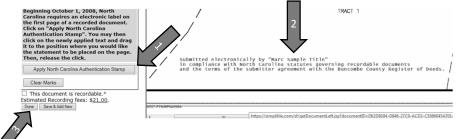
Navigate to the document, select and then pick open

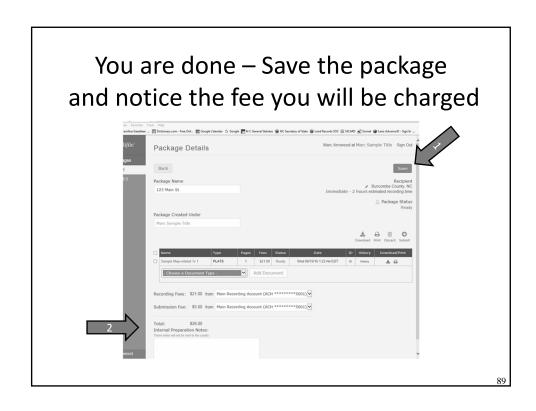


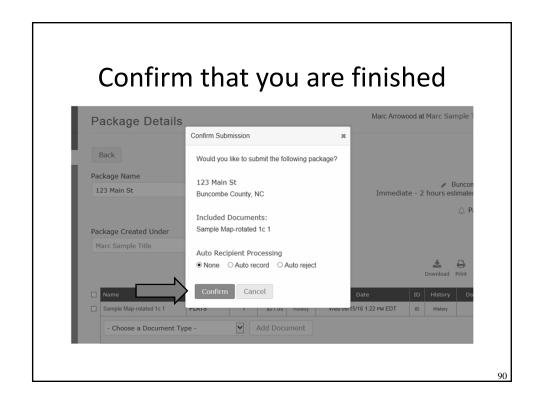
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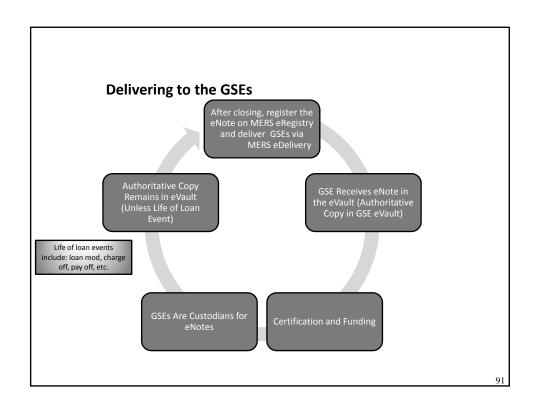
You must apply the Authentication Stamp

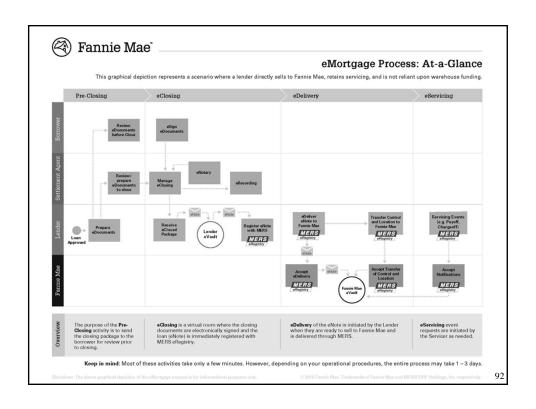
You can move the stamp around the plat and a double click will rotate the stamp 90°













Getting Set Up: It's Simple and Fast











Operational readiness review eMortgage addendum to MSSC

Good information to know:

- Our customers can get up and running in as little as a week
- Technology solution providers require no review from Fannie Mae

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Questions?

For additional questions on eNotarization contact:

Ozie Stallworth
Director of Electronic Notarization and Notary Enforcement
N.C. Department of Secretary of State
919-807-2295
ostallworth@sosnc.com